

Esker Opens New Mail Facility in France Capable of Processing 12 Million Pages per Month

Derby, June 13, 2011 – Esker, the leader in document process automation solutions, today announced the opening of a new mail facility in Lyon, France, to manage document sending for its French and European customers, which today totals four million pages per month. This larger facility, capable of processing 12 million pages per month, strengthens Esker's worldwide infrastructure, its new International Mail Services solution* and its capacity to address customers' growing document process automation needs.

For on-demand document delivery services, Esker provides a leading-edge infrastructure for processing and sending documents by mail, fax, email and SMS. With over 120 million pages processed in 2010 by its eight production facilities (in France, the United States, Australia, the United Kingdom, Spain, Belgium and Singapore), the Esker outsourcing solution has experienced great success. Companies like Jenny Craig by Nestle Nutrition, the Lafuma Group, LaCentrale.fr, and KONE Corporation, use Esker mail facilities on a daily basis to automate and outsource the sending of invoices, purchase orders, collection letters, registered mail, marketing communications, pay slips and other documents via mail.

To answer a growing demand and increased mail volumes, Esker recently moved its mail facility from Villeurbanne to a location twice the size in Décines (a Lyon suburb). With a total surface area of 16,145 square feet, this new facility is capable of managing up to 12 million pages per month thanks to a comprehensive infrastructure including:

- Three Xerox iGen3 and iGen4 Digital Production Presses for color print output, capable of printing 20,000 color pages per hour,
- Eight Xerox high-capacity printers for black and white printing, capable of handling 60,000 pages per hour,
- One Pitney Bowes MPS ultra-high-speed mail folding and inserting system capable of processing up to 50,000 pages an hour,
- Four Pitney Bowes folding and inserting systems, and
- One dedicated registered mail machine, capable of handling up to 6,000 envelopes a day – printing and attaching the required slip and receipt prior to delivery to the postal service.

"This new, larger mail facility is at the cutting edge of technology to support our dynamic global document processing offer for business communications where paper remains prevalent. We offer companies a unique solution – one which combines outsourcing the sending of paper documents with complete automation; for example, the sending of customer invoices in paper and electronic format. This new site strengthens our unrivalled network of

mail facilities to offer companies international mail outsourcing capabilities,” said Jean-Michel Bérard, CEO and President of the Board of Directors, Esker.

In addition to hardware investments, the physical onsite staff has increased to 10 full-time employees responsible for stocking printers with paper and cartridges, overseeing the folding and inserting machines and providing technical support for the hardware. All mail processes are 100 percent automated by Esker software (Esker DeliveryWare) – from the sending of a document by the customer to printing, folding, tracking and delivery to the postal service – through a unique multi-tenant architecture. The automation integrates a bar code on each page to ensure document tracking throughout the entire process, providing security and assurance to customers that their documents have been correctly handed-off to the postal service within 24 hours.

Photographs of the new Esker facility are available upon request

About Esker

Esker is the worldwide leader in document process automation solutions. Addressing all types of business processes from accounts payable and accounts receivable to sales order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies across the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 33 million euros in sales revenue in 2010, Esker operates in North America, Europe and Asia Pacific with global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818). For more information, visit www.esker.co.uk. Follow Esker on Twitter at twitter.com/eskerinc and join the conversation on the Esker blog at www.quitpaper.com.

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