Improving Shared Services with Document Automation

Derby, UK — March 18, 2014 — Esker, a worldwide leader in document process automation solutions and SAP® software solution and technology partner, participated as one of the main sponsors at the European Summit for Leaders in Shared Services. The Summit, run by sharedserviceslink.com, took place in London at the Guoman Tower, St. Katharine's Way from 11th to 13th March 2014. This annual conference brought together leading shared service professionals to discuss ways in which they can learn and improve on current practices.

Shared Services for Business Critical Functions

With a persistently competitive business environment, organisations are required to provide the highest level of service possible, sustaining tight cost controls and simplifying processes in a more effective way. Functions such as Accounts Payable (AP), Accounts Receivable (AR) and Order Processing (OP) continue to be centralised through shared services centres, as companies aim to harness the benefits of standardised processes through reduced cost bases and improved operational efficiencies.

How to Improve on Benefits Already Gained

Esker provide leading solutions that will enhance the benefits already realised through centralising core business functions by simplifying document process automation. Esker showcased its cloud based solutions which automate inbound and outbound document processes – including AP, AR and OP.

The benefits of Esker's AR solution include:

- Automate 100% of customer invoice delivery
- Comply with the latest regulatory requirements in over 40 countries
- Worldwide mailing facilities if paper based invoices are still required

The benefits of Esker's AP solution include:

- Cut processing time by 50%
- Stop duplicate payments
- Automate invoice data entry, eliminating errors

The benefits of Esker's OP solution include:

- Increase visibility, speed and control of vendor invoice processes
- Fewer errors through reduced manual input
- Improve customer service levels through more efficient order processing

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes, from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 40.3 million euros in sales revenue in 2012, Esker operates in North America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818). For more information, visit www.esker.co.uk

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