Esker DeliveryWare 5.0 Boosts Power to Quit Paper

New version offers higher performance and increased flexibility for order-to-cash and procure-to-pay document process automation

Esker UK, Derby – November 2008, Esker, the leader in document process automation solutions, today announced the immediate availability of Esker DeliveryWare 5.0, the best-of-suite document process automation software solution that enables organisations to receive and send business-critical documents, regardless of source or format, directly into and out of enterprise applications to reduce the use of paper.

As with previous releases, Esker DeliveryWare 5.0 further enhances capabilities for end-to-end automation of sales order and vendor invoice processing with higher levels of performance, flexibility and tracking/reporting. These enhancements solidify Esker's position of leadership in order-to-cash document process automation, and sales order processing in particular, as businesses seek to increase visibility and reduce costs associated with managing document flow.

"Esker DeliveryWare is the unrivaled enterprise solution for large and medium corporations looking to automate sales order processing to provide superior customer service and achieve a competitive edge," says Eric Bussy, VP of Marketing and Product Management at Esker. "Companies such as Whirlpool, Kimball International, MEDRAD and NIBCO, Inc. are already using Esker DeliveryWare to streamline their order-to-cash cycle and they have been able to shorten fulfillment time from four days to one day, save 15,000 pages of paper a month and prioritise orders to meet 100% of their customer service level agreements. With the enhancements in this version, Esker Deliveryware will bring even more benefits to existing and future customers."

On the procure-to-pay side, the new version adds functionality for comprehensive Accounts Payable management. Esker delivers the advantages of Accounts Payable automation by providing a single tool for accurate, on-time account booking and vendor bill settlement, procurement process control, invoice validation and automated approval workflow. Accounts Payable departments also gain the ability to track and closely monitor each step of vendor invoice processing. Combined with versatile user rights management features in Esker DeliveryWare, these capabilities also help companies comply with regulations such as the Sarbanes-Oxley Act.

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"With Esker reporting tools, those who oversee Accounts Payable and customer order processing functions have full visibility to processes that in the past were difficult to monitor and measure," says Bussy. "Reporting on key performance indicators such as volume of documents processed, time to process documents and status of unprocessed documents gives management new insight that can help them better direct department resources and meet customer or vendor expectations."

Bussy added, "Whether a company uses Esker DeliveryWare 5.0 to remove some or all human intervention in order-to-cash and procure-to-pay cycles, organisations will gain from streamlining and speeding up the entire cash conversion cycle to drive customer satisfaction, competitive advantage and reductions in DSO."

Esker DeliveryWare 5.0 is available for immediate purchase or upgrade. Interested parties can get more information by contacting an Esker sales representative at: +44 (0)1332 548181

About Esker

Esker is a recognised leader in helping organisations eliminate manual processes, gain process visibility and control and reduce the use of paper by automating the flow of documents into, within and out of the organisation. With patented document delivery automation software and hosted document delivery services, Esker offers a total solution to automate every phase and every type of business information exchange. Customers achieve significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months. Founded in 1985, Esker operates globally with more than 80,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin. For more information, visit www.esker.co.uk

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