

Invoice Delivery Automation

Automate 100% of your customer invoices, via any media

Esker Invoice Delivery automates the end-to-end invoicing process — from sending to archiving — while ensuring compliance with regulations in over 60 countries and aligning with customer delivery channel preferences. The solution provides real-time visibility into invoice status, streamlines issue resolution and improves customer communication through a self-service payment portal. By reducing manual errors and increasing process efficiency, Esker helps accelerate payment collection and improve overall cashflow.

Why automate with Esker?



Optimise cashflow with faster payments

Automate receivables, reduce DSO, ensure timely invoices and accelerate cash collection for financial stability.



Ensure worldwide compliance

Ensure compliance with global e-invoicing regulations while seamlessly meeting customer delivery preferences.



Improve customer satisfaction

Enhance communications and empower customers with self-service portal to minimise payment delays.



Reduce operational costs

Automate invoicing to minimise errors, cut administrative expenses and improve efficiency.

How it works

Esker Invoice Delivery streamlines and secures each step of the invoicing process, automating invoice delivery through the channel your customers prefer. It enhances invoicing accuracy, ensures compliance, provides real-time tracking and strengthens customer communication.

1. Data transmission & extraction

Invoices are securely transmitted from the ERP system to Esker's solution. Esker Synergy AI extracts key data from headers, footers and line items, and validates it against approval workflows.

2. Formatting & compliance

Invoices are automatically formatted based on customer preferences. Additional documents can be attached and digital signatures applied to ensure compliance with regulations.

3. Multi-channel delivery

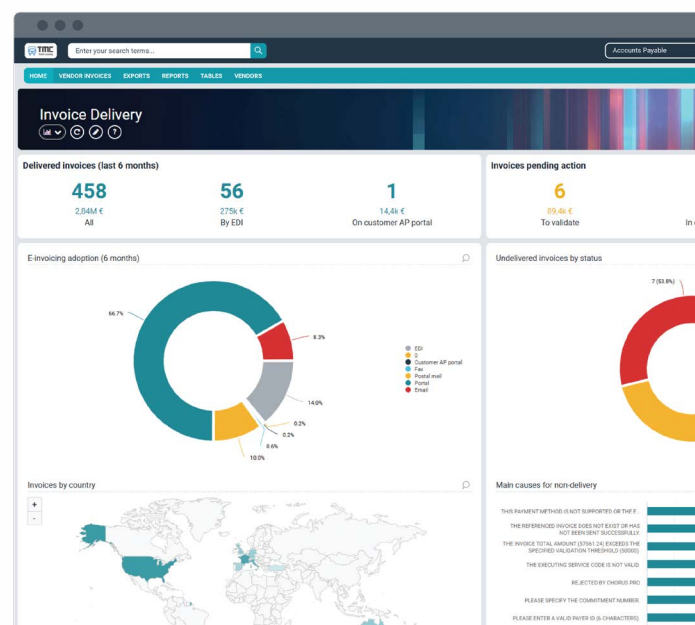
Invoices are sent through multiple channels to match each customer's preferred delivery method (e.g., AP portals, email, postal mail, fax, government platforms and EDI).

4. Tracking & issue resolution

A dashboard monitors invoice status in real time, providing analytics and alerts. Users can quickly resend failed invoices or access documents to resolve issues.

5. Customer collaboration & archiving

Customers can retrieve invoices, send messages and process payments via a portal. All invoices and related data are securely stored for compliance and future reference.



Solution features

Esker's 40+ years of experience and dedication to product development is key to our Invoice Delivery solution's continued innovation. Below are some of the most prominent features behind the benefits:

Perfect invoice creation

Esker ensures every invoice is complete, accurate and tailored to meet supplier and customer expectations. The solution supports customisable formats, digital signatures and the automatic inclusion of essential documents such as Terms and Conditions. This guarantees that each invoice is compliant and ready for seamless processing.

Multi-channel & worldwide compliant delivery

Esker automates the delivery of 100% of invoices across multiple channels based on customer preferences (email, fax, postal mail, EDI, etc.). The solution ensures full compliance with e-invoicing and archiving regulations in over 60 countries, reducing the complexity of international billing.

Automated AP portal invoicing

Esker removes the manual burden of portal submissions by automatically uploading invoices to over 300 AP portals according to buyer requirements. It retrieves real-time status updates — such as acceptance, rejection, or failure — ensuring transparency and enabling faster resolution of potential issues.

Global visibility

Esker offers dynamic dashboards to monitor invoice statuses, processes and key indicators at the customer level. It ensures secure invoice archiving and integrates seamlessly with any ERP system. All customer information is consolidated into a centralised platform, giving teams full visibility and control over the entire invoicing lifecycle.

Collaborative EIPP portal

Esker's Electronic Invoice Presentment and Payment (EIPP) portal improves customer collaboration by centralising communication and payment options in a simple, easy-to-use interface. It offers branded experiences, real-time dashboards, and secure online payments in over 40 countries and 135 currencies. The portal also supports dispute management and status tracking to speed issue resolution and reduce manual follow-up.

Fast ROI & future-proof flexibility

Esker delivers rapid implementation and a fast return on investment, with immediate impact on reducing DSO through accelerated payment cycles and fewer processing delays. The solution easily adapts to regulatory changes and business expansion across regions, offering an intuitive user interface, built-in tutorials and AI agent assistance for a quick user adoption.

Want to automate other invoice-to-cash processes?

Invoice delivery is just one aspect of the broader invoice-to-cash process. Esker provides a comprehensive and scalable Accounts Receivable solution suite designed to optimise the entire invoice-to-cash cycle. By automating key functions such as credit management, customer invoicing, payments, cash application, deductions and collections management, Esker drives efficiency across every stage. This end-to-end approach helps the Office of the CFO to accelerate cash collection, reduce DSO, improve cash forecasting and optimise working capital.



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